

**Guidance notes from Project Kent and Medway webinar 14th Jan on
Lockdown Rules for Business**

- There is a lot of confusion so first and foremost always try to adhere to the general principal of the rules
- Look at when you can legally leave your home – ‘lawful excuse’ is the guidance for who can be where and when. So market visit is allowed for essential shop but not to meet people or stay to chat/exercise/”mingle”. Customers are there to buy food and for no other reason.
- All sensible precautions should be taken to avoid interaction between people
- Aim for a risk-free method of payment – box for cash, different people handling cash to food, sanitiser, table separating customer and stall holder. Limit physical money transactions as much as possible
- Proportional sensible interpretation case by case if don’t fit neatly into guidelines
- Avoid prolonged contact between people
- You are allowed to trade if people have to queue to access service but need to give guidance on safe social distancing. Show we are following all guidance to keep customers safe – one-way system, signs, spacing, sanitiser, etc
- NO seating areas anywhere for coffee, takeaways, etc as they encourage people to linger
- You must be seen to be mitigating risk where ever possible and appropriate
- If you witness breaches then report to Trading Standards via Citizens Advice Community Service online site